



## **SREENIDHI SOUHARDA SAHAKARI BANK NIYAMITHA**

**Head Office: No.113, R.V. Road, V.V. Puram, Bengaluru-04.**

### **CONTACT DETAILS FOR COMPLAINT REDRESSAL**

Customers may feel free to approach the following on any of their grievances / suggestions on account of our service, procedures, and delays, if any.

Customer may submit complaint letter or drop complaint in Complaint/ Suggestion Box. Branch manager will acknowledge the complaint and address if the issue is at Branch level. In case issue is unresolved at Branch level he may contact next authority and coordinate to address the issue.

If the issue/complaint is not resolved within 15 days from the date of receipt of complaint at the Branch level. Customer may contact the Complaint Redressal Officer at Head Office.

#### ***Contact Details of Complaint Redressal Officer:***

**Name : JAGADISH. K**

**Address: Sreenidhi Souharda Sahakari Bank Niyamitha,  
Head Office, No.113, R.V. Road, V.V. Puram, Bengaluru-04.**

**Contact Number: 080 26601152 / 153 / 70194 94010**

**E-mail Address: [headoffice@sreenidhibank.com](mailto:headoffice@sreenidhibank.com)**

Complaint may be received either directly from the customer/May referred by the branch. Complaint Redressal Officer at HO shall immediately examine and try to resolve within 7 days of the receipt of the complaint. Complaint Redressal Officer will also acknowledge the complaint to customer.

